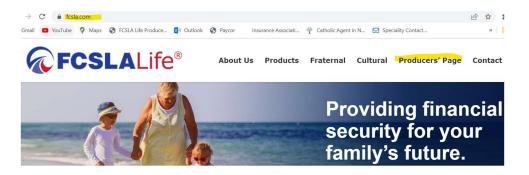
Illustration/E-App System

Getting Started

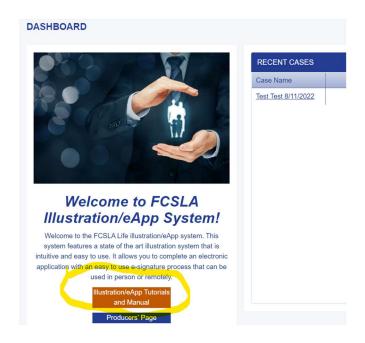
1. Login to fcsla.com. Go to Producer's Page and select "Illustration System Login and Producer Portal".



2. Login using your username that you've used in the past (likely the first letter of your first name and your full last name – all lower case). For example, sjones. If you are not sure of your username please contact Marie Weaver at home office mweaver@fcsla.com or 216-468-1029. The generic password to use for the first time logging in is P@ssword01. The "P" is capitalized. All else is lowercase. You will be prompted to change your password once you get in.



3. After you change your password (first time logging in only), you will be taken to the Dashboard. Click on the "Illustration/eApp Tutorials and Manual" icon to be taken to a series of short, yet very informative training videos along with a training manual for your reference.



4. The manual can be downloaded and saved as a PDF. There are also six Video Tutorials. They are brief, yet full of valuable information. I suggest watching all of them...in order.

